

**NJUG Annual Conference Agenda, 2017**

<b>Timings</b>	<b>Agenda item</b>	<b>Location</b>
9.00am	<b>Registration and networking</b>	<i>Exhibition Room</i>
9.30am	<b>Welcome from Bob Gallienne, Chief Executive, National Joint Utilities Group</b>	<i>Main Stage</i>
9.45am	<p><b>Address from sponsor</b> <i>Why can't roadspace booking be more like booking an airline ticket or hotel?</i></p> <ul style="list-style-type: none"> <li>James Harris, Managing Director, Elgin</li> </ul>	<i>Main Stage</i>
10.00am	<p><b>Ministerial keynote speech</b></p> <ul style="list-style-type: none"> <li>Jesse Norman, Minister for Roads, Department for Transport</li> </ul>	<i>Main Stage</i>
10.20am	<b>Refreshments, exhibition and networking</b>	<i>Exhibition Room</i>
10.50am	<p><b>Panel discussion</b> <i>Developing a future strategy for street works: What do good street works look like in 20 years' time?</i></p> <ul style="list-style-type: none"> <li>Steve Gooding, Director, RAC Foundation</li> <li>Phil Cameron, National Chair, Joint Authorities Group (UK) (JAG(UK))</li> <li>Michael Cook, Head of Transformation, Thames Water Infrastructure Alliance</li> <li>Dr Raul Fuentes, Associate Professor, School of Civil Engineering, University of Leeds</li> <li>Bob Gallienne, Chief Executive, National Joint Utilities Group (chair)</li> </ul>	<i>Main Stage</i>
11:20am	<p><b>Workshops</b> Delegates can sign up for one workshop in the morning and one in the afternoon.</p> <p>Industry innovation <i>Unlocking innovation and overcoming barriers to co-innovation.</i></p> <p>Co-ordination <i>What would you like to see from revamped co-ordination codes?</i></p> <p>Quality and standards <i>How can we move away from penalties and towards a quality and standards orientated system? What role does training play?</i></p> <p>Customer engagement <i>How do we meet growing customer expectation and demand?</i></p>	<p><i>Workshop Room A</i></p> <p><i>Workshop Room B</i></p> <p><i>Workshop Room C</i></p> <p><i>Workshop Room D</i></p>

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	<p>Straight talk <i>The importance of tone of voice in communicating with stakeholders, road users, and the public.</i></p>	<i>Workshop Room E</i>
12.20pm	<b>Lunch, exhibition and networking</b>	<i>Exhibition Room</i>
1.20pm	<p><b>International keynote speech</b> <i>Lessons from Hamburg</i></p> <ul style="list-style-type: none"> <li>• Jeff Marengwa, Head of Traffic Flow Improvement, Agency for Roads, Bridges and Waters, Free and Hanseatic City of Hamburg</li> </ul>	<i>Main Stage</i>
1.35pm	<p><b>Panel discussion</b> <i>Permit schemes and lane rental</i></p> <ul style="list-style-type: none"> <li>• Tony Hemingway, Network Monitoring Manager, Greater Manchester Road Activities Permit Scheme (GMRAPS), Transport for Greater Manchester</li> <li>• David Latham, Highway Policy and Inspections Manager, Kent County Council</li> <li>• Bob Gallienne, Chief Executive, National Joint Utilities Group</li> <li>• Samantha Brothwell, Street Works Policy Manager, Western Power Distribution (chair)</li> </ul>	<i>Main Stage</i>
2.05pm	<b>Workshops</b>	<i>Workshop Rooms</i>
3.05pm	<b>Refreshments, exhibition, and networking</b>	<i>Exhibition Room</i>
3.25pm	<b>Feedback from workshops</b>	<i>Main Stage</i>
3.50pm	<b>Final thoughts from Bob Gallienne, Chief Executive, National Joint Utilities Group</b>	<i>Main Stage</i>
4.00pm	<b>Conference ends</b>	